

Appendix C - Learner Feedback Key results

Key results

Feelings about course and tutor

- 98% enjoyed learning on their course
- 99% were happy with their tutor
- 98% had the help needed to achieve and make good progress
- 100% felt that the tutor ensured all learners showed respect for others' ideas and views
- 99% felt that the tutor listened to them and took note of what they said
- 98% felt that the tutor helped them to understand what they could do next

Safety

- 100% felt safe in the class
- 96% knew what to do if they or others did not feel safe on the course
- 95% understand how to protect themselves from risks associated with cyberbullying
- 97% understand how to protect themselves from risks associated with bullying
- 96% understand how to protect themselves from risks associated with radicalisation and extremism

Future plans

- 93% knew what they will do next
- 72% intend to continue in the same subject to broaden their knowledge
- 79% intend to do further learning or enter employment within the next 6 months

Benefits of course

- 79% felt that undertaking the course had increased their personal self-confidence
- Use of technology
- 51% used computers as part of their learning ***

Recommend course

- 99.9% would recommend their course to a friend

*** Learner feedback forms from Term 1 2017/18 indicated that 51% of learners reported that they had used computers as part of their course. In addition, 60% reported using some form of technology ie computers, tablets, smartphones, social media. As this is less than the percentages identified at observation or through providers and tutors reported use of IT, it would indicate that learners are not always aware of when they are using IT.